



Steven Tillinger
Customer Service
Midwest Direct Marketing Services
2222 West 110th Street
Cleveland, Ohio 44102-3512

Dear Steve:

The Academy of Medicine of Cleveland/Northern Ohio Medical Association has been using your presort mailing services for several years and has been very satisfied with Midwest's customer service and efficient processing of our presort mail.

Although we only use your service approximately four or five times per month, we are treated as though we were one of your largest customers. You have always provided the AMC/NOMA with superior service and I thank you for that.

Sincerely,

Karen Sulyok
Operations Manager