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Cleveland - Pittsburgh - Chicago

Frank McMullen, Account Executive  
Midwest Direct Marketing Services  
2222 W. 110<sup>th</sup> Street  
Cleveland, Ohio 44102-3512

Dear Frank:

I just wanted to drop you a note to thank you for the outstanding service you and your organization provide Self-Funded Plans, Inc. We have been using your presort services for 11 months and have realized a postage savings of over \$23,000! Keep up the good work.

Kindest regards,

  
Donna K. Harvey  
Office Manager

/dkh